

# ASCELA MEMBER ADVOCACY



ASCELA'S TEAM IS DEDICATED TO PROVIDING EXPERTISE AND SUPPORT FOR NAVIGATING THE HEALTH CARE SYSTEM TO YOU AND ALL OF YOUR EMPLOYEES.

Rising health care costs, frequent legislative changes and a wide array of plan designs make navigating the health care system more challenging than ever for you and your employees. That's why Ascela's experienced professionals offer guidance and support to help employees understand their coverage and get the most out of their benefits.

Our Member Advocacy Team works as an extension of your HR organization to resolve questions, concerns and coverage issues. Employees can call their dedicated advocate at any time during business hours for informed guidance on what is covered by their policy, when and if they need a referral, where to find an in-network health care provider and more.

Our knowledgeable team also advocates on their behalf to resolve coverage issues. Plan information and notes from previous conversations are recorded and accessible to all Ascela advocates to ensure the utmost convenience and proficiency. Ascela is committed to empowering our clients and their employees with the knowledge and support needed to navigate the health care system and fully utilize their benefits.

**To learn more about Ascela's Member Advocacy services, please contact us:**

888.298.5151 | [info@ascela.com](mailto:info@ascela.com)

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